

# Terms & Conditions

Transition with Paula – Instructor-Led Live Online Training (Zoom)  
Reviewed: March 2026

## 1. Introduction

By booking or attending training delivered by Transition with Paula, you agree to these Terms & Conditions.

“We”, “us”, or “our” refers to Transition with Paula.

“You” refers to the individual learner or the purchasing organization.

## 2. Course Delivery

Training is delivered live online via Zoom and facilitated by an experienced instructor.

- Menopause Support Officer Training – approximately 4 hours
- Learners are expected to attend the full session and participate respectfully.
- Session durations are approximate and include short comfort breaks.

## 3. Intellectual Property

All course materials (slides, PDFs, workbooks, assessments, and supporting resources) remain the intellectual property of Transition with Paula.

By enrolling, you are granted a **single-user license** for your personal learning only.

You may not:

- Record live sessions
- Share, copy, distribute, or resell materials
- Use content to deliver your own training

Unauthorized use may result in removal from the course and withdrawal of certification.

## 4. Cancellations and Refunds

As training includes live delivery and proprietary materials, refunds are not guaranteed once a place is confirmed.

We will consider requests to transfer to a future session if reasonable notice is provided.

## 5. Certification Requirements

Where certification applies, learners must:

- Attend the full session

- Complete required learning activities
- Achieve the minimum pass mark (normally 80%) in the final assessment

A limited number of assessment attempts may be permitted. Additional attempts may incur an administration fee.

## 6. Medical Disclaimer

This training is provided for **educational and workplace support purposes only**. Transition with Paula provides non-medical menopause education. Content must **not** be treated as medical advice. Learners should encourage individuals to seek medical advice from a qualified healthcare professional for any medical concerns.

## 7. Limitation of Liability

Transition with Paula is not responsible for workplace decisions, disputes, or outcomes arising from how training content is applied. Responsibility for implementation rests with the employer or learner.

## 8. Governing Law

These Terms & Conditions are governed by the laws applicable to the provider's location.

Where training is accessed internationally, local consumer rights may also apply.

## 9. Data Protection

Personal data is handled in line with our **Privacy & Cookie Policy** and applicable data protection laws, including GDPR for EU/UK participants and relevant international standards for other regions.